

RE: DW15-209 order #25809 dated 9/4/15

Order suspending tariffs and scheduling prehearing conference for water rate increase

9/29/15

To: Public Utilities Commission

From; Linda and Joe Tello, Indian Mound property owner

Opposition to the 38.18% increase to our water bills to pay for the expansion of the Mt Roberts property.

As it stands, you raised our water bills in 2014 at a rate of 15.95% with no improvement in service.

- The water quality is poor. We have had to install filters to filter out sand and impurities for drinking and to protect our appliances.
- The water pressure on the weekends, especially the long weekends, is low to no water pressure.
- The frequent water leaks and water main breaks and interruption in service continue.
- We were told we were going to get meters installed when Lake Regions took over. Many of us at Indian Mound are paying hundreds of dollars for water, which we only use in the summer months, minimal use. We should be paying only for the amount of water we use.
- You are asking us to pay for the capital investments anticipated for the next 5 years.

For these reasons, we strongly oppose the proposed increase of 38.18%